

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON DC 20268

In the Matter of  
Goodwin Post Office, Goodwin AR 72350  
#A2011-28

Docket

PARTICIPANT STATEMENT

The postal service has proposed that they would save over \$20,000 per year in the closing of the Goodwin Post Office. The postal service listed that all would be saved, but did not disclose what would be spent. Of all the people contacted a majority have decided to put a rural box up at their house and receive mail service at their home. This would take away all the revenue from the post office box section and thus cause the postal service to provide a rural carrier to delivery the mail for the town of Goodwin. The Postal Service has determined that Goodwin's mail will come out of the Wheatley Post Office but as of right now the route is 2 ½ miles away from Goodwin. The USPS will have to add that distance and boxes served to that route. If it overburdens this route, an auxiliary will have to be added. That carrier was at the meeting that was held at Wheatley, AR on March 1 2011, and the carrier stated that his route is a full route, over eight hours per day. The other nearest town with a rural carrier route is Palestine AR and that carrier also has a full route. Regardless of which town serves Goodwin The post office has not disclosed how much it would have to pay for rural delivery to the citizens of Goodwin. If the Goodwin post office is closed, then the property that the building sits on will have to Be restored to the original condition. This would include moving the building, the concrete, water lines and sewage lines. This was not included in the financial savings also the owners of the property have Stated that they would not charge any rent as long as there is a working post office on the property.

The postal service has never addressed thae fact that there has not been a full time postmaster since August 2006. The last postmaster was Marge Starkey. As soon as she was made postmaster, she stayed on OIC assignments. When she was made postmaster at Colt AR her daughter, Chelsea Starkey, was put in charge in December 2009. Numerous complaints were issued to consumer affairs and also to the MPOO, John Confer, about how Ms. Starkey was in competent to run the office. She could not sell money orders, weigh packages (said scale was broken). Customers would then be forced to go to other offices. In May 2010, Ms. Starkey was removed and from then on numerous PTF clerks and PMR's have been filling in on a day to day basis and on a couple of occasions, no one came at all until the mpoo was called and made aware of it. The idea that the reason for the closing of the Goodwin post office is only due to low volume and people using internet is ludicrous and an insult to the people of Goodwin. As an aside, Goodwin post office has not had a flag up in three months.